

PLT Subscription Terms – “PLT BEAUTY BOX”

Any definitions set out in the Terms and Conditions For The Supply of Products which can be found at www.prettylittlething.com/beautybox apply to these terms and conditions

1. We offer a number of subscriptions as follows:
 - a. Twelve months (“**12 month Subscription**”);
 - b. Six months (“**6 month Subscription**”);
 - c. Three months (“**3 month Subscription**”); or
 - d. One month (“**1 month Subscription**”).

((a) to (d) hereafter together known as the “**Subscriptions**” and each a “**Subscription**”)

Contracts for a Subscription formed through the Website (“**Agreement**”) are governed by these terms and conditions and the Terms and Conditions For The Supply of Products.

2. Subscriptions

By purchasing a Subscription, you agree and acknowledge that your Subscription has an initial and recurring payment charge at the then-current Subscription rate and you accept responsibility for all recurring charges prior to cancellation, including where applicable any charges processed by PLT after the expiration date of your payment card. The month that you order in is the first monthly box edition that you will receive. For the avoidance of doubt, the 1 month Subscription will only have one initial payment charge.

3. Auto-Renewal

All Subscriptions are subject to automatic renewal and, after the end of your initial Subscription period, we will continue to submit periodic charges on a rolling monthly basis without further authorisation from you, until you opt out of auto-renewal via My Account.

4. Payment

Initial payment will be withdrawn at the time of checkout of the relevant Subscription. For subsequent boxes, payment is automatically scheduled to withdraw on or around the 1st of each month during the relevant Subscription. If the 1st of the month lands on a weekend or bank

holidays, it may be charged on the next business day. The renewal payment schedule may change without prior notice, at the discretion of PLT.

5. Cancellation and Returns

Right to change your mind

You have a legal right to change your mind within fourteen (14) days of your order of a Subscription and receive a refund. If you do happen to change your mind and decide that you do not want to receive or keep a Subscription, just notify us of your decision to cancel within 14 days after you take receipt of your delivery, and you will receive a refund once the unused Subscription box has been returned and received by PLT.

How to cancel your order

You can cancel your Subscription via My Account. If you cancel your order you just need to let us know that you have decided to cancel and the reason why.

Our Returns Policy

For details on returns, please refer to our Returns Policy.

Our right to end the agreement

We may end the Agreement if you break it. Specifically, We may end the Agreement for a product or order at any time in writing to you if you do not make payment to us when it is due and despite reasonable reminders to you, you still do not make payment to us.

If We end the Agreement because you have broken it, We may deduct from your Subscription or charge you reasonable compensation for the net costs we incur as a result of your breaking the Agreement.

6. Changes

Changes to the terms of your Subscription: We can vary the terms of your Subscription at any time.

If We are planning any changes to our Subscription services, We will try to give you reasonable notice. If the changes are substantial and you are not happy with them, you may cancel your Subscription immediately, subject to the above cancellation terms.

If We increase the price of your Subscription (including on renewal), We will give you at least six (6) weeks' notice. If you are not happy with the new price, you can cancel your Subscription at

any time before the price increase takes effect. If you are not happy with the price increase on renewal, you can cancel the renewal of your Subscription at any time before the price increase takes in effect but you will not be able to cancel your current Subscription.

7. **General**

Promotional codes/discounts are only valid on the initial Subscription (where applicable), not the recurring charges, unless otherwise noted.

We reserve the right at our sole discretion not to renew your Subscription at any time without giving any reasons.

Our aim is to deliver each order on time but We may have to delay your order, withdraw a product or stop your order at our discretion. If that occurs, We shall let you know that We are going to do this and, if a product is withdrawn or an order is stopped, you shall be entitled to receive a refund of any sums you have paid in advance for products the subject of the withdrawn order. If we have stopped your order for any reason, we may, at our discretion, extend your Subscription for one (1) additional month rather than refund you for the sums you have paid in advance for such missing order. For the avoidance of doubt, this is separate to auto-renewal (see clause 3 above).