California Consumer Privacy Act

Your California Privacy Rights

This section applies to California residents only whose personal information is subject to the California Consumer Privacy Act of 2018 (“CCPA”) and supplements the details provided in our main privacy notice. Below is a summary of the categories of personal information we collect from consumers, the categories of sources of the personal information, the purposes for which we use it, and the categories of third parties with whom we share consumer personal information.

This notice came into effect on the 1 January 2020 and was last updated on 30 June 2020.

Information we collect

The categories of sources of personal information are detailed in the section “How we collect your data,” of the main privacy notice and are summarized as follows: (a) directly from you, (b) through automated technologies or interactions, and (c) from third parties.

Use of your personal information

The business and/or commercial purposes for which we collect personal information are detailed in the section “Uses made of your personal data” and “Marketing preferences, adverts and cookies” and are part of the following general purposes: (a) performing services, (b) auditing, (c) legal and compliance, (d) quality assurance, (e) security, (f) debugging, (g) short term, transient use, (h) internal research, and (i) corporate reorganization.

Sharing personal information

The categories of third parties to whom we disclose personal information for a business purpose are detailed in the section “How we share your data” and are summarized as follows: (a) entities to whom you have consented to the disclosure, (b) entities connected to the running of our business as technical support, payment processing, order fulfillment, marketing, website optimization, and affiliates, (c) entities connected to corporate transactions, (d) entities that assist us in the prevention of fraud and theft, (e) entities with whom we must share due to a legal obligation, and (f) entities that serve as professional advisers.
Our data sharing practices are detailed in the chart below. The chart includes the categories of personal data we may collect and you we may disclosure it to

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<th>Categories of Third Parties With Whom We May Disclose Personal Information for a Business Purpose</th>
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| Identifiers such as real name, postal address, country of origin, IP address, telephone number, email address, account name, date of birth, other similar identifiers. | • Entities to whom you have consented to the disclosure.  
• Entities connected to the running of our business:  
  o *Technical support*  
  o *Payment processing*  
  o *Order fulfillment*  
  o *Marketing*  
  o *Website optimization*  
  o *Affiliates*  
• Entities connected to corporate transactions.  
• Entities that assist us in the prevention of fraud and theft.  
• Entities with whom we must share due to a legal obligation.  
• Entities that serve as professional advisers.  
• Entities within the boohoo group for the purposes of shared services. |
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| Personal information protected by Cal. Civ. Code 1798.80(e), such address, telephone number, credit card number, debit card number, and financial information. | • Entities to whom you have consented to the disclosure.  
• Entities connected to the running of our business:  
  ○ Technical support  
  ○ Payment processing  
  ○ Order fulfillment  
  ○ Marketing  
  ○ Affiliates  
• Entities connected to corporate transactions.  
• Entities that assist us in the prevention of fraud and theft.  
• Entities with whom we must share due to a legal obligation.  
• Entities that serve as professional advisers.  
• Entities within the boohoo group for the purposes of shared services. |
| Characteristics of protected classifications under California or Federal Law, such as age and gender. | • Entities to whom you have consented to the disclosure.  
• Entities connected to the running of our business:  
  ○ Technical support  
  ○ Order fulfilment  
  ○ Marketing  
  ○ Affiliates  
• Entities connected to corporate transactions.  
• Entities that assist us in the prevention of fraud and theft.  
• Entities with whom we must share due to a legal obligation.  
• Entities that serve as professional advisers.  
• Entities within the boohoo group for the purposes of shared services. |
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| Commercial information, including products or services purchased, obtained or considered, or other purchasing or consumer history. | • Entities to whom you have consented to the disclosure.  
• Entities connected to the running of our business:  
  o Technical support  
  o Payment processing  
  o Order fulfillment  
  o Marketing  
  o Affiliates  
• Entities connected to corporate transactions.  
• Entities that assist us in the prevention of fraud and theft.  
• Entities with whom we must share due to a legal obligation.  
• Entities that serve as professional advisers.  
• Entities within the boohoo group for the purposes of shared services. |
| Internet or other electronic network activity information which may include but is not limited to, status/HTTP status code, operating system and its interface, version of browsing software, device ID, other device type information, browsing history, search history and information regarding a consumer’s interaction with our website, applications or advertisements including third party advertisements. | • Entities to whom you have consented to the disclosure.  
• Entities connected to the running of our business:  
  o Technical support  
  o Payment processing  
  o Marketing  
  o Website optimization  
  o Affiliates  
• Entities connected to corporate transactions.  
• Entities that assist us in the prevention of fraud and theft.  
• Entities with whom we must share due to a legal obligation.  
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| Geolocation data, such as your precise or approximate location derived from information from your mobile device. | • Entities to whom you have consented to the disclosure.  
• Entities connected to the running of our business:  
  o *Technical support*  
  o *Marketing*  
  o *Website optimization*  
  o *Affiliates*  
• Entities connected to corporate transactions.  
• Entities that assist us in the prevention of fraud and theft.  
• Entities with whom we must share due to a legal obligation.  
• Entities that serve as professional advisers. |
| Other audio, electronic, visual, thermal, olfactory, or similar information, such as electronic chat records. | • Entities to whom you have consented to the disclosure.  
• Entities connected to the running of our business:  
  o *Technical support*  
  o *Marketing*  
  o *Affiliates*  
• Entities connected to corporate transactions.  
• Entities that assist us in the prevention of fraud and theft.  
• Entities with whom we must share due to a legal obligation.  
• Entities that serve as professional advisers. |
## Categories of Personal Information We May Collect

- Inferences drawn from any of the information identified above to create a profile about a consumer such as consumer’s preferences, characteristics, predispositions, and behavior.

## Categories of Third Parties With Whom We May Disclose Personal Information for a Business Purpose

- Entities to whom you have consented to the disclosure.
- Entities connected to the running of our business for:
  - Marketing
  - Website optimization
  - Affiliates
- Entities connected to corporate transactions.
- Entities that assist us in the prevention of fraud and theft.
- Entities with whom we must share due to a legal obligation.
- Entities that serve as professional advisers.

### Your Rights:

Subject to certain legal limitations and applicable exceptions, California residents may exercise the following rights by emailing us at customer.services@prettylittlething.com or visiting the ‘Contact Us’ page on our website.

- **Right to Know.** You have the right to request information about the categories of personal information we have collected about you, the categories of sources from which we collected the personal information, the purposes for collecting the personal information, and the categories of third parties with whom we have shared your personal information (“Categories Report”). You may also request information about the specific pieces of personal information we have collected about you (“Specific Pieces Report”).

- **Right to Delete.** You have the right to request that we delete personal information that we have collected from you.

- **Right to Opt Out of the Sale of Your Personal Information.** The right to opt-out from the sale of your Personal Information. However, we currently do not sell any personal information (including information about minors). If you are a resident of Nevada you may have the right to opt-out of any future sale of your personal information. Please email us at customer.services@prettylittlething.com or visit the ‘Contact Us’ page to make this request.

In accordance with applicable law, we will not discriminate against you for exercising these rights.
When submitting your request, please include your first and last name, email address, and additional information identified in the “Verification” and “Signed Declaration” sections below as appropriate.

**Verification:** In order to exercise your rights, we will need to obtain information to verify your identity. If you are submitting a request on behalf of a household, we will need to verify each member of the household in the manner set forth in this section.

- For a Specific Pieces Report, we will request your name, email address linked to your account, the date of your last order, the order number of your last order and the postcode of your last order to verify your identity and seek a signed declaration, under penalty of perjury, that you are who you say you are. (See the section “Signed Declaration” for the language to include in your request for a Specific Pieces Report.)
- For a Categories Report, we will request your name, email address linked to your account, the date of your last order and the order number of your last order to verify your identity.
- For a Right to Delete request, we will request your name, email address linked to your account, the date of your last order and the order number of your last order to verify your identity.

In certain circumstances, we may require additional or different data in order to verify your identity.

**Signed Declaration:** When making a request for a Specific Pieces Report, please email a copy of your signed document containing the following language:

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Declaration of Consumer

I am a resident of California seeking to receive the specific personal information collected about me in the past 12 months (the “Request”) by Pretty Little Thing. I hereby declare, under penalty of perjury under the laws of California and the United States, that I am the consumer whose personal information is the subject of the Request.

Signature: __________________________________________
Print First and Last Name: ______________________________
Date of my last order: _________________________________
Order number of my last order: ___________________________
Email Address linked to my account: _______________________
Postcode of your last order: ____________________________
Date: ___________________________________________

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**Authorized Agents:** Authorized agents may exercise rights on behalf of consumers. If you are an authorized agent, we will request written and signed authorization from the consumer and will seek to verify the consumer as described above, or we will accept a legal Power of Attorney under the California Probate Code. We will also require evidence of the agent’s identity and proof of registration with the California Secretary of State. To make a request as an authorized agent, please email us at customer.services@prettylittlething.com or contact us via our contact page on our website, and include:

- Your name;
- The name of the consumer on whose behalf you are acting;
- Whether you are requesting a Categories Report, Specific Pieces Report, and/or Deletion;
- A written and signed authorization to you from the consumer or a copy of a legal Power of Attorney under the California Probate Code; and
- Proof of your identity;

**Timing:** We will respond to Requests to Delete and Requests to Know within 45 days, unless we need more time in which case we will notify you and may take up to 90 days total to respond to your request.